

# Something went wrong?

In case of a failure or error Message, see follow suggestions.

## Missing anchors

Check the light on the front panel.

blue : all ok

off : switched off / no power → plugin USB-C cable to charge and use the anchor

## Calibration Result is bad

Check the anchor positions. Check if large equipment hides the anchor (loudspeakers, lamps,...).

Thin Materials are not a problem. See [MOUNT](#)



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